**When is it coming?**

Residents who have their garbage collected on Thursdays will begin receiving their new carts in **May, 2015**. Automated collection will begin on the next Thursday after you receive your cart.

**Will my pickup day or time change?**

Pickup days will remain the same. Residents must have their carts out by 7 a.m. on collection day to ensure pickup. The process will be more efficient, so collection may be earlier than the time you are accustomed to.

**Is there an additional cost to me?**

No. The cost of collection is covered by property taxes. This includes approved carts for those who do not currently have them. There are no additional fees associated with automated collection.

**What about the cans I currently use for trash collection?**

Garbage cans that you would like to dispose of can be placed in the tipper cart or taken to the Self-Deposit Station for disposal, or you may contact the Street Department to schedule a special pickup.

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**CORRECT**

Note: Place garbage cart and recycle cart at each side of the driveway or separated for alley pick-up locations. For more placement examples, please visit www.smwi.org
Transition to Automated Garbage Collection

What is it?
The City of South Milwaukee will be transitioning to a fully automated garbage collection system that solely uses tipper carts for collection. The city has been picking up garbage with a semi-automated process from cans, bags, and 95-gallon tipper carts for a number of years.

When will the transition take place?
The transition will begin with the Thursday garbage collection in May, 2015. Residents with collection on Wednesdays will be transitioned to the new automated system in the fall of 2015. Those with other collection days will transition to the new system in 2016.

How will it be implemented?
The city will provide a 95 gallon tipper cart to your property if you do not have one. Once the property has received a cart, the automated process will begin. Only garbage in the tipper cart will be picked up. The operator will not exit the truck to remove barriers or adjust the placement of the cart due to obstructions.

Answers to frequently asked questions to help guide you through the transition.

Why is garbage collection changing?
The change is being made to deliver a cleaner, safer, more efficient process of garbage collection – all in a continued effort to reduce costs and keep property taxes stable.

How will garbage be collected?
Once a tipper cart has been delivered to the property, garbage will be picked up only from the tipper cart. The city has acquired new sidearm automated trucks which enable the driver to wrap the arm around the body of the cart to lift it up in order to dump it.

Is there a proper collection point?
When your cart is delivered, it will be placed in the proper location that is needed for regular collection. Carts must be placed with the lid opening facing toward the roadway or alley. See the photos for examples.

**Carts must be in an unobstructed area with 4-foot of clearance on all sides.** Carts must not be up against another cart, cart stand, garage, mailbox, telephone pole, vehicle, or any other obstruction. Additionally, carts should not be left in the road, as this is a hindrance to city operations of sweeping, road repair, and traffic in general.

During winter months, carts shall be placed in a cleared driveway or a cleared section of the deposit area if there is no driveway.

Can I leave extra bags or items outside of the cart?
No. All garbage must be bagged to eliminate the scattering of debris and must fit inside the cart. No additional items will be collected. Additional items may be taken to the Self-Deposit Station or you may arrange a special pickup by calling the Street Department.

Can anything I need to dispose of go into the cart for collection?
No. As always, some types of waste may not be collected during your weekly collection. Yard waste, grass clippings, recyclable material, liquid waste, televisions and other electronics, paint or other hazardous waste must all be disposed of separately. For information please visit www.smwi.org/street-department.

Do I own the cart that is delivered?
No. The cart delivered is considered city property and should be left at the property should you move. Residents who have previously purchased carts from the city, own those carts, and are free to do with them as they like.

What if I already have a tipper cart?
New carts will initially be delivered to properties that do not currently have one. If you already have a cart, you can request another from the Street Department by calling 768-8075 if you wish.